



CPCNet Hong Kong Limited

Product Portfolio

Through our state-of-the-art fully meshed network and the robust back-up of alliances and partnerships, CPCNet offers customers a full spectrum of quality communications products and services.

TrueCONNECT™

The most advanced MPLS VPN services offering unsurpassed efficiency and performance for video, voice and data traffic.

GlobalCONNECT

The global data service with fully managed and resilience capability in MPLS, ATM and FR for the distinctive corporate customers with high security concerns.

MetroCONNECT

High bandwidth connectivity based on the proven Metro Ethernet technology.

AlwaysCONNECT

High availability connectivity solutions to mission critical fail-proof tasks.

SecureInOne

An all-in-one, fully managed enterprise network security service for high security risk Internet traffic.

CPCNet Hong Kong Limited, a wholly owned subsidiary of CITIC Pacific (SEHK: 267), is a communications and network solution provider headquartered in Hong Kong. A preferred partner of multinational corporations and business enterprises demanding seamless connection to Greater China and Asia from different parts of the world, CPCNet is set apart by its breadth of presence in the China market.

Connecting the World to China with TrueCONNECT™

CPCNet's TrueCONNECT™ is the first MPLS VPN network built in Greater China that provides a 'One Region, One Network' solution. Fully managed by CPCNet, TrueCONNECT™ offers guaranteed outstanding quality and security for hassle-free network connectivity.

Service Excellence

CPCNet was awarded the ISO 9001:2000 Certificate in 2004. It is one of the best communications and network solution providers in Asia and is always committed to offering the highest level of service quality. CPCNet's professional service teams in Greater China and other Asian cities turn this corporate value into real benefits to customers through hotline, email and onsite support.

World-Class Communication Services

International experience and profound knowledge of the intricate China market makes a winning formula for CPCNet.

One Region, One Network

CPCNet offers a single interface to a wide spectrum of services covering network and technical consultations, order management, service provisioning, billing and customer support. This brings to life a fully managed network across Greater China and Asia with service coverage spanning the USA and Europe.

Managed POPs

CPCNet's extensive Points-of-Presence (POPs) in Greater China and Asia are fully managed by a dedicated team of highly skilled network engineers and service support professionals to deliver 24 x 7 network and customer support. They are further backed up by two centralized network management centres that monitor and keep track of network performance to enable proactive traffic management.

Fully Meshed Topology

All of CPCNet's POPs are fully meshed. Without complicated point-to-point routing set-up and bandwidth assignment, once connected to the nearest POP, a customer's site will be linked simultaneously to other related sites within the network. This means easy management for a single physical and logical connection point with a high degree of flexibility and scalability.

Traffic Classification (CoS/QoS)

CPCNet's flagship product TrueCONNECT™ allows customers to selectively apply different priority levels to data running across the network infrastructure. They can classify traffic into different Classes of Service (CoS) with predefined Quality of Service (QoS). This guarantees smooth transmission of time-critical data, such as voice and video, as non-critical network traffic is waiting on the sidelines for a less busy session.

Class of Service (CoS)

This is an MPLS QoS traffic prioritisation system. Three classes of service are defined to support the highest quality transmission of voice, video, data and email.

Your trusted communications and network solution provider

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